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U.S. RAILROAD RETIREMENT BOARD

# RRB ONLINE

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## WHY YOU SHOULD USE

[www.rrb.gov](http://www.rrb.gov)

The Railroad Retirement Board's Web site offers access to select services and important information 24 hours a day/ 7 days a week and has been recognized for excellence among Federal government Web sites. And there's more . . .

[www.rrb.gov](http://www.rrb.gov) is convenient! Our Benefit Online Services\* let you:

- apply for unemployment benefits
- file unemployment claims
- file sickness claims
- pay unemployment/sickness or retirement/survivor bills
- view an account statement listing your unemployment/sickness benefit payments
- request an estimate of your and your spouse's annuity rate
- view/request your service and compensation history
- request a duplicate tax statement
- request a replacement Medicare card
- request proof of your monthly annuity rate

[www.rrb.gov](http://www.rrb.gov) is informative! You can access:

- RRB benefit publications for viewing and downloading
- RRB press releases covering topics of general interest to the railroad community
- RRB reports, plans and inventories, including our customer service plan
- links to helpful railroad union and governmental Web sites as well as other important sites

*\*To use certain online services, you must first establish an RRB Internet Services account. To find out how, visit [www.rrb.gov](http://www.rrb.gov) and click on Benefit Online Services.*

**www.rrb.gov is fast!** Using e-mail, you can get quick responses to:

- your questions and concerns about the RRB and its programs
- your comments on the quality of our customer service, including our Web site service

**www.rrb.gov is secure!** It protects your privacy by:

- using the most secure encryption technology available to ensure Internet transmissions remain safe from unauthorized access
- requiring users to provide identifying information, such as a personal identification number (PIN), to access personal information



www.rrb.gov is part of the RRB's effort to expand the railroad public's access to information and allow rail employees and employers to conduct their business with the agency online. For persons who choose not to conduct business over the Internet, however, the RRB's field offices are still available to answer in-person, telephone, and written inquiries. Contact the RRB toll-free at 1-877-772-5772.

**U.S. Railroad Retirement Board**

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